## MONTANA TALKING BOOK LIBRARY COMMISSION REPORT STATISTICS YEAR TO DATE COMPARISONS

	Varieta Data	Vareta Data		
DATRON OFFINIOSO	Year-to-Date			0/ 01
PATRON SERVICES				
PATRONS:	2372	2228	-144	-6.07%
Total New Enrollments	183	206	23	12.57%
Adults	153	189	36	23.53%
Youth	11	0	-11	-100.00%
Juvenile	11	12	1	9.09%
Schools	5	4	-1	-20.00%
Healthcare Facilities & Other	3	1	-2	-66.67%
Total New Patron Referrals	135	169	34	25.19%
Another Patron/relative/friend	26	25	-1	-3.85%
Medical Professional	5	20	15	300.00%
Schools	3	10	7	233.33%
Public Libraries	10	10	0	0.00%
Public Media	9	0	-9	-100.00%
MT Services f/t Visually Impaired	48	60	12	25.00%
Healthcare Facilities & Other	34	44	10	29.41%
OUTREACH:		0=0		
Applications Sent		853	630	282.51%
Tours Conducted	13	5	-8 -2.4	-61.54%
Presentations	179	763	584	326.26%
CIRCULATION:	00011	22112		0.0=0/
Total Circulation	68614	68440	-174	-0.25%
Books	61895	61028	-867	-1.40%
Magazines	1017	1013	-4	-0.39%
Newsletters	5526	6137	611	11.06%
Descriptive Videos	176	263	87	49.43%
COLLECTION:				
New Book Titles Received	871	928	57	6.54%
New Book Copies Received	3322	3945	623	18.75%
New Descriptive Videos Received	0	0	0	
New Magazines Received	81	82	1	1.23%
Damaged Books Repaired	2002	1955	-47	-2.35%
Warranty Books Returned	298	309	11	3.69%
MCB Materials Donated to Prison	12	28	16	133.33%
MCB Materials Donated to Historical				
Society Library	3	4	1	33.33%
EQUIPMENT:	0544	05.40		0.000/
TOT. EQP.OUT>PATRONS	3541	3543	2	0.06%
Loans	648	657	9	1.39%
Playback Machines	552	570	18	3.26%
Headsets	87	72	-15	-17.24%
Accessories	2	3	1	50.00%
Talking Book Markers	7	6	-1	-14.29%
New	0	38	38	
Playback Machines	0	24	24	
Headsets	0	14	14	
Accessories	0	0	0	
Talking Book Markers	0	0	0	
INTERLIBRARY LOANS:	• =	• -	_	
MCB Requests	48	40	-8	-16.67%

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MT TBL and Patron Requests	48	56	8	16.67%
PHONE CALLS:				
Incoming Patron Calls	3736	3857	121	3.24%
Staff Calls to Patrons	3299	3086	-213	-6.46%
Patron Emails		305	305	
<b>VOLUNTEER PROGRAM:</b>				
New Volunteers	2	4	2	100.00%
Volunteer Training Workshops	11	3	-8	-72.73%
Total Volunteers	94	94	0	0.00%
Volunteer Hours	6,135	6119	-16	-0.26%
Recording Program				
Total Helena Studio Recordings	23	15	-8	-34.78%
Books	17	12	-5	-29.41%
Magazines	6	3	-3	-50.00%
Total Prison Studio Recordings	14	9	-5	-35.71%
Books	14	9	-5	-35.71%
Magazines	0	0	0	
WEBOPAC SEARCHES	1,143	1057	-86	-7.52%